

SUPPLY CHAIN WAREHOUSE OPERATIVE LEVEL 2

This Apprenticeship is for people carrying out a range of moving, packaging and stock-taking roles and duties in a warehouse environment. Apprentices will develop their knowledge and skills in taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning. They will learn how to communicate with a wide range of people, and provide a quality of service that meets customers' expectations and encourages repeat business. Learning topics within this Apprenticeship include:

Personal and Professional Development Effective Working Relationships Health & Safety Picking Goods Placing Goods

Operate Equipment Order Processing Customer Service Sort goods and materials for recycling or disposal

LEARNER JOURNEY

- 12 months on-programme learning + End Point Assessment
- Monthly, virtual classroom lessons/workshops
- Additional online 1-2-1 support from our specialist tutors
- Workplace training, shadowing & mentoring
- Progress reviews
- Functional Skills support in English and Mathematics
- End Point Assessment preparation

PROGRESSION

On completion of this Apprenticeship, a Warehouse Operative will have the opportunity to progress within the industry in roles such as Logistics Operations, Warehouse Manager, Transport Manager, and Logistics Professional. Depending on the workplace and their job role, they may have the opportunity to progress onto Level 3 or higher Apprenticeships.

For full course details visit:

https://www.instituteforapprenticeships.org/apprenticeship-standards/supply-chain-warehouse-operative-v1-1









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