



training and
recruitment

Cleaning Services

Cleaning Hygiene Operative Level 2

This programme is designed for employees who work in a diverse range of settings where specialised cleaning techniques are necessary for maintaining safety and hygiene. It is suitable for cleaning operatives working in places like hospitals and care homes where high levels of cleanliness are required. It is also aimed at commercial cleaning operatives who maintain hygienic environments in high-traffic areas such as offices, shopping centres, public transport hubs and public spaces. Apprentices will learn the very latest standard operating procedures (SOPs) and legal requirements to provide safe and hygienic environments for service users, ensuring robust cleaning and disinfection standards set by clients are met.

Get in touch

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See programme info



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Who is it for?

Care Hygiene Operatives, Cleaning Hygiene Operatives, Cleaning Services Operatives, Domestic Assistants and Environmental Cleaning Operatives.

Learning Topics

- Cleaning techniques, protocols and standard operating procedures
- Standard operating procedures, Health & Safety compliance and environmental control policies and procedures
- Infection control, pest infestation control and sanitation
- Professional conduct, customer interaction and teamworking

Learner Journey

- 12 months on-programme learning + 3 months End Point Assessment period (Knowledge Test, Observation with Questioning and Interview)
- Functional Skills support in English and Maths
- Monthly virtual classroom lessons/workshops
- Online 121 support from our specialist tutors (online and/or face to face)
- Workplace training, shadowing & mentoring
- End Point Assessment preparation
- Progress Reviews
- 292 hours of Dedicated Learning Time will need to be recorded across the duration of your qualification