



training and
recruitment

Hospitality Services

Hospitality Supervisor Level 3

Hospitality supervisors work across a wide variety of businesses including bars, restaurants, cafés, conference centres, banqueting venues, hotels or contract caterers. They provide vital support to management teams and are capable of independently supervising hospitality services and running shifts. They typically work under pressure delivering high levels of customer service and motivating a team is essential to their role. The majority of supervisors' skills and knowledge are the same, but supervisors may specialise in specific functions or work across a variety of functions which reflect the multi-functional nature of the industry.

Get in touch

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See programme info



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Who is it for?

Food & Beverage Supervisors, Bar Supervisors, Housekeeping Supervisors, Concierge Supervisors, Events Supervisors, Hospitality Outlet Supervisors.

Learning Topics

- Business Acumen
- Customer Focus
- Leadership
- Industry Expertise
- Teamwork & Coaching Others
- Change & Business Improvement
- Personal and Professional Development

Learner Journey

- 13 months on-programme learning + 3 months End Point Assessment period (on demand test, practical observation & professional discussion)
- Monthly virtual classroom lessons/workshops
- Online 121 support from our specialist tutors
- Workplace training, shadowing & mentoring
- End Point Assessment preparation
- Progress Reviews
- 315 hours of Dedicated Learning Time will need to be recorded across the duration of your qualification