



training and
recruitment

Leadership & Management Services

Operations Manager Apprenticeship Level 5

This Apprenticeship is for anyone who is responsible for leading and managing their operational function which includes accountability for developing team members, managing projects, planning, and reviewing workloads and resources, delivering operational plans, resolving problems, and building relationships internally and externally. The Apprentice must manage different teams and people, whilst responsible for budgets, projects and plans.

Get in touch

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See programme info



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Who is it for?

Area Managers, Department Managers, General Managers, Operations Managers, Regional Managers and Specialist Managers.

Learning Topics

- Personal & Professional Development
- Develop & Deliver Operational Plans
- Organisational Governance
- Data Analysis & Decision Making
- Stakeholder Management & Communication
- Managing Change & Conflict Management
- Talent Management & Coaching
- Problem Solving & Delivering Sustainable Solutions
- Change & Business Improvements

Learner Journey

- 17 months on-programme learning + 5 months End Point Assessment (Project Report, Presentation with Q&A and Professional Discussion with portfolio)
- Monthly virtual classroom lessons/workshops
- Online 121 support from our specialist tutors
- Workplace training, shadowing & mentoring
- End Point Assessment preparation
- 439 hours of Dedicated Learning Time will need to be recorded across the duration of the qualification
- 360-degree feedback available